



OFFICIAL

Bolsover District Council

Meeting of the Housing Liaison Board on 28 July 2026

Agenda Item 12: Bolsover Homes Newsletter

Classification:	This report is Public
Report By:	Tenant Engagement Officer

This report is to advise members of the Board of feedback from a recent tenant survey on the Tenants Newsletter Bolsover Homes.
The purpose of this report is to provide information on the next planned edition of tenant newsletter Bolsover Homes.

REPORT DETAILS

Background

A priority of the current Tenant Engagement Strategy action plan (4.1) is to “Publish and promote our tenant magazine and encourage tenants to become actively involved in its production.”

This milestone has been reviewed to be able to involve tenants in the contents/style of the newsletter. A tenant representative has been recruited to join the working group to help shape and agree the content of future editions.

Next Edition (Issue 13)

A working group has been established and a new template has been developed, and the newsletter now includes the following eight main sections:

- **Contents and Welcome**
- **Tenants Talk**
- **Influence and Engagement**
- **Performance**
- **Safety and Quality**
- **Newsround**
- **Team Spotlight**
- **Supporting You**

We are seeking the Boards suggestions for articles within the new sections.
Suggested articles for issue 13, under each section, are detailed in Appendix 1.

RECOMMENDATION(S)

1. That members of the Board agree if there are specific suggestions they want to see taken forward for content in issue 13 of Bolsover Homes.

Links to Council Ambition: Customers, Economy, Environment and Housing

Ambition: Customers

Priorities:

- *Improving the customer experience and removing barriers to accessing information and services*
- *Continuous improvement to service delivery through innovation, modernisation and listening to customers*

Ambition: Housing

Priority:

- *Building more, good quality, affordable housing, and being a decent landlord*

DOCUMENT INFORMATION

Appendix No	Title
1.	Newsletter Ideas for issue 13 Autumn 2026